

VUKOSI MTHABINI

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PROFESSIONAL SUMMARY

Detail-oriented IT graduate with a Bachelor of Science in Information Technology (Software Engineering), offering hands-on experience in systems development, database management, data security, business intelligence, and IT support.

Demonstrates strong analytical thinking, problem-solving, and technical documentation skills developed through academic projects and internship exposure. Committed to supporting information systems, ensuring data integrity, and contributing to efficient digital service delivery within a structured, policy-driven environment.

EXPERIENCE

Forty One Business Solutions - IT and BI Intern

June 2025 - May 2026 (Expected Internship End Date)

- Supported the supervisor in designing, enhancing, and reconciling dashboards and reports.
- Assisted BI developers and business users with dashboard configuration, alerts, and issue resolution.
- Configured and maintained secure connections to databases and various data sources.
- Monitored dashboard performance, identified issues, and ensured optimal system functionality.
- Managed user roles, permissions, and authentication processes to maintain data security.
- Established and maintained managed spaces to support governed data publishing.

- Created and administered user groups aligned with organisational roles and access requirements.
- Utilised SQL queries and performed administrative functions within Qlik environments.
- Stayed current with system updates, enhancements, and best practices.
- Updated and adjusted user access in response to role or team changes.

The Tech Giants - Full-Stack Developer

April 2025 – recent

- Developed and maintained PHP-based web applications and APIs.
- Designed MySQL schema.
- Built responsive front-end features using basic React, HTML, CSS, and JavaScript.
- Implemented secure authentication and API integrations using OAuth.
- Collaborated with cross-functional teams to deliver scalable client solutions.

Telkom Wonderpark Express – Salesman

March 2025 – May 2025

- Assisted customers on the sales floor by explaining promotions, deals, and recommending suitable products/services.
- Managed customer flow as a queue manager using a ticketing system to ensure efficient service delivery.
- Resolved front-line queries, reducing unnecessary escalations to consultants.
- Diagnosed and assisted with basic technical issues (e.g., router connectivity) and guided customers to appropriate support channels.
- Handled simple service requests such as blocking data roaming and responding to general network-related queries.
- Directed customers to the correct departments or support platforms when needed.

- Operated internal systems to register new customers and SIM cards.
- Processed SIM swaps, airtime sales, and other routine transactions.
- Developed a strong understanding of customer service workflows and telecom system operations.

Richfield Graduate Institute of Technology - Academic Project

July 2023 – November 2023

- Designed and presented a PHP-based system integrating MySQL database and secure authentication.
- Applied software engineering principles to deliver a functional prototype.
- Demonstrated full-stack development skills in front-end and back-end integration.

EDUCATION

Net Campus Skills - IT Data Science Learnership (Telkom) | 2025

Richfield Graduate Institute of Technology - BSc Information Technology | 2024

UNISA - BSc Honours in Computing (Current)

CERTIFICATES

- Microsoft Certified: Azure Data Fundamentals (January 17, 2025)
- Exploring Artificial Intelligence (ALM-COURSE_3825247) 17 Mar 2026
- Flowgear Technical Certification (09 July 2025)
- Introduction to Artificial Intelligence (2026/03/27)
- Introduction to Cybersecurity (2026/03/27)
- Kubernetes and Cloud Native Essentials (LFS250) (March 16, 2026)
- Microsoft Certified: Power BI Data Analyst Associate (February 20, 2025)
- PHP for Beginners (Alison)
- Web Server & Application (IEEE Explore)
- Data Security in the Cloud (IEEE Explore)

SKILLS

- Information Systems Support
- PHP (Academic & Practical Exposure)
- MySQL, HTML, CSS, JavaScript, Basic React
- RESTful APIs & System Integration
- Authentication & Access Control (OAuth)
- Data Handling & Integrity
- Basic Cloud & Data Security Principles
- Technical Documentation & User Support
- BI Tools, Visualization, SQL Query, Analyze data
- Customer Service
- Interpersonal skills

LANGUAGES

- English (Fluent)
- Xitsonga (Fluent)
- Sepedi (basic)
- IsiZulu (Basic)

REFERENCES

- Marius Van der Merwe – CEO – Forty One Business Solutions
Tel: 073 370 0200 | Email: marius@fortyone.co.za
- Samuel Mautla – The Tech Giants Executive Director
Tel: 074 226 7558 | Email: sam@thetechgiants.co.za
- Mr. Ramatse – Former Richfield Lecturer
Tel: 061 015 5742
- Eva Dire – Net Campus
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